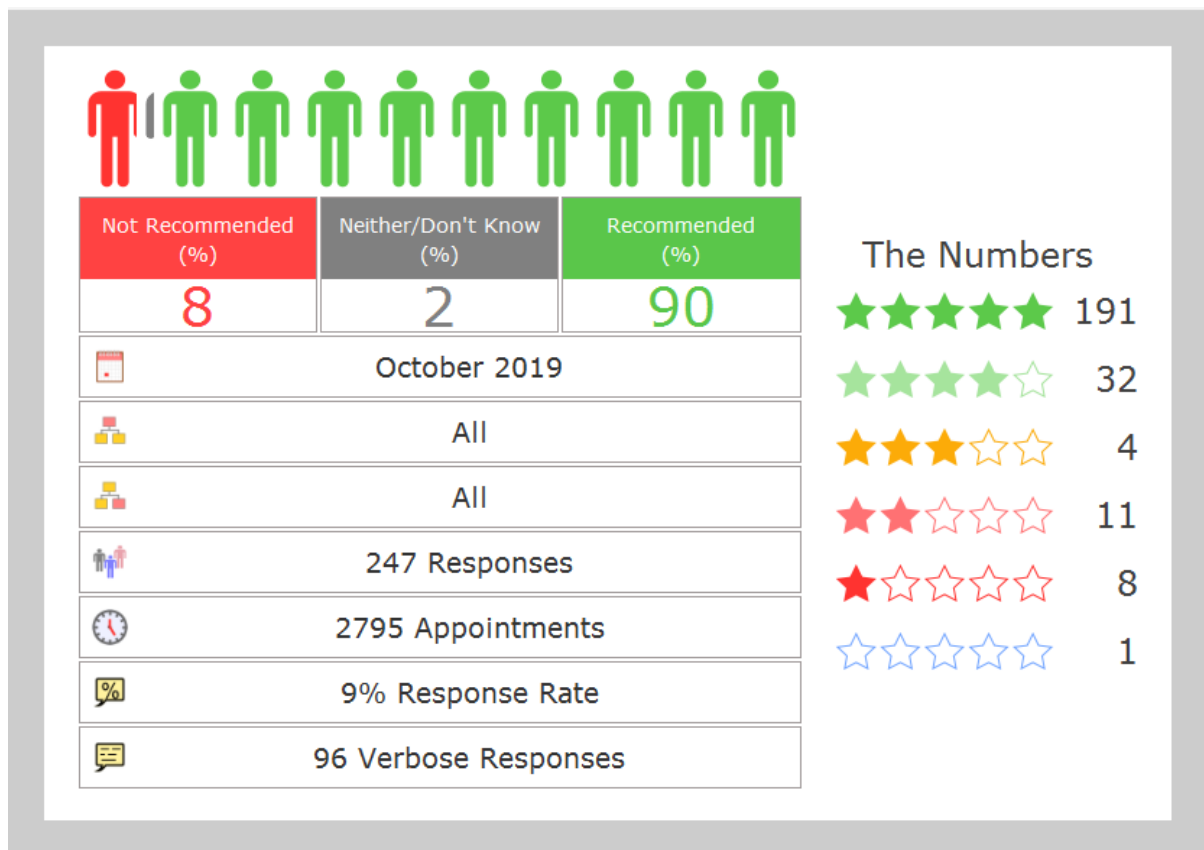


# Friends and Family Survey Feedback - October 2019



The whole practice is extremely efficient. Reception staff are very kind and welcoming. Doctors are caring and explain everything very well.

Nurse was professional, helpful & all the staff treat patients as a person, not a number.

Your reception staff are wonderful, both pleasant and efficient, and your nurses and doctors have been fantastic. Very little waiting and helpful all round.

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I got a cancellation so was very lucky. Unfortunately poor doctor was running about 40 mins late

Today it was a great service, on time, and the DOCTOR went out of his way to help me.

Receptionist are exceptional, despite growing pressure on resources. Clinicians ditto.

The GP i saw once and the nurses i saw twice are great. It's the reception staff which is completely disorganised. A pity..