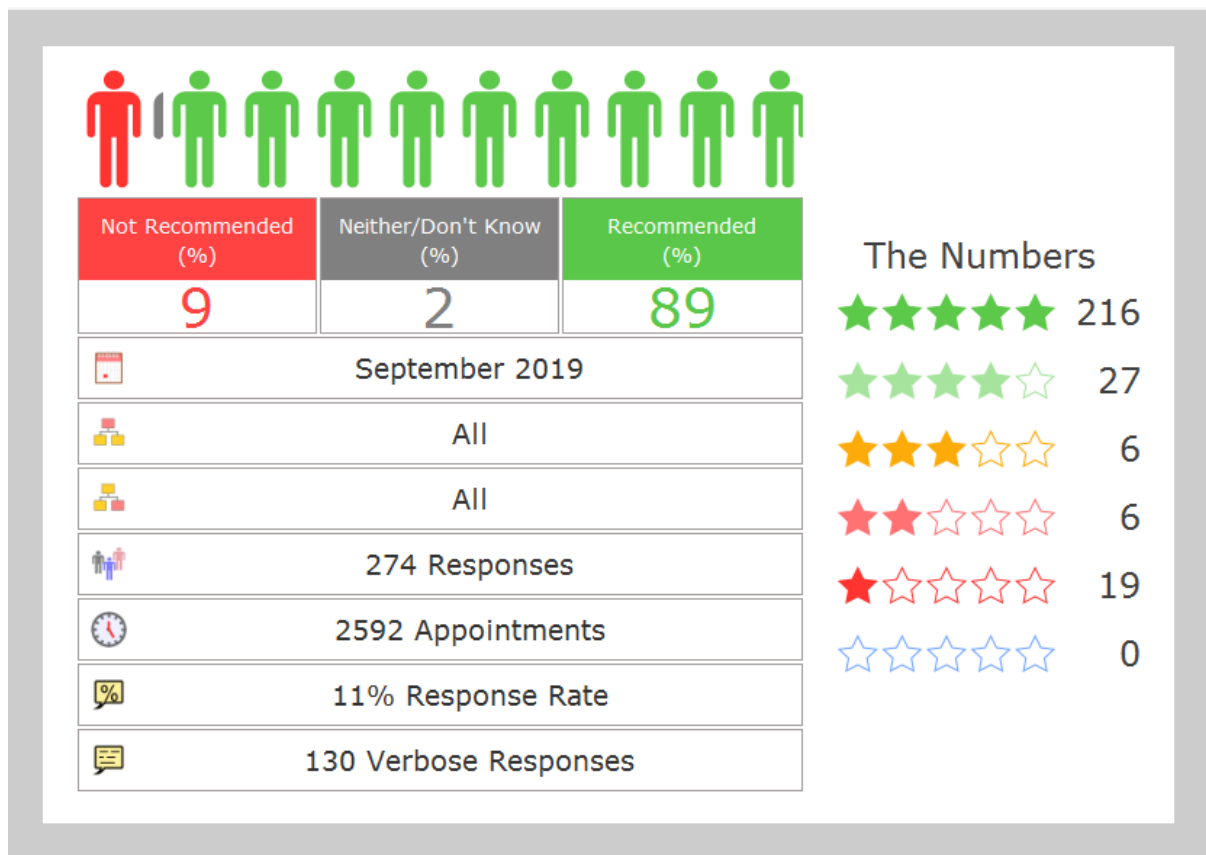


# Friends and Family Survey Feedback - September 2019



Very helpful staff irrespective of the pressures they are always under to help all patients. Drs are very nice too

I love the fact that you can just queue up in the morning to get an appointment on the same day.

Excellent doctor who was able to give me comprehensive, understandable advice and a treatment plan. Very reassuring.

Unhelpful reception staff, hard to get appointments and waited in waiting room while my appointment was an hour late.

I have always been excellently received, helped & treated. I appreciate your invitation via text message to get a flu shot for the first time ever. Thank you.

The doctor I saw was extremely approachable and helpful, and I appreciated the assistance of the staff on reception. Thank you

Good service but can suffer severe delays to appointment time

Good system for appointments, friendly helpful sympathetic knowledgeable staff (all)