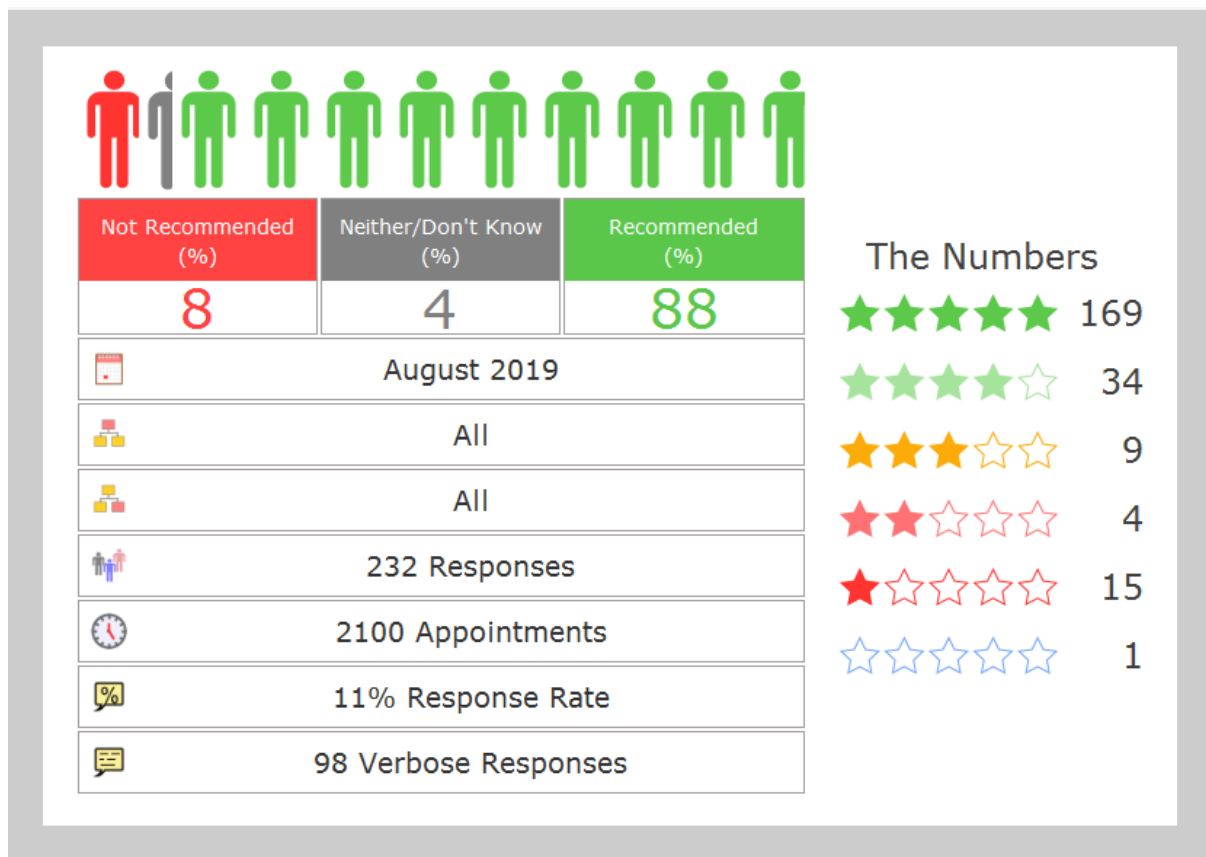


Friends and Family Survey Feedback - August 2019



The staff and the doctors I have seen have been exceptionally considerate throughout anytime I've needed to visit.

I'd have given higher but the surgery is so popular that getting an appointment is challenging.

The doctor I saw, regarding a sensitive issue, was kind and informative and the reception staff Thank

Seen on time, doctor spent adequate time to understand my concerns and then gave me the good advice that I had hoped for.

Reception do their best to make appointment times that are convenient to fit your existing schedule with as little delay time as possible.

Happy with service levels and even happier about your recent positive action of contacting me regards City Living Wise (not for me) but I would welcome

Efficient, polite, knowledgeable, instils confidence

The front staff were excellent and efficient, and my GP was friendly, professional and considerate - but thorough